Methodology of the Access to Care and Timing Simulation Model for Traumatic Spinal Cord Injury Care

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Abstract

Despite the relatively low incidence of traumatic spinal cord injury (tSCI), the management and care of persons with tSCI can be resource intensive and complex, spanning multiple phases of care and disciplines. Using a simulation model built with a system level view of the healthcare system allows for prediction of the impact of interventions on patient and system outcomes from injury through to community reintegration after tSCI. As has been previously described, the Access to Care and Timing (ACT) project developed a simulation model for tSCI care using techniques from operations research. The objective of this article is to briefly describe the methodology and the application of the ACT Model, as it was used in several of the articles in this focus issue. The approaches employed in this model provide a framework to look into the complexity of interactions both within and among the different SCI programs, sites, and phases of care.

Keywords: health progression model; operations research; processes of care; simulation model; spinal cord injury

Introduction

DYNAMIC SIMULATION MODELING can assist in answering complex problems faced by healthcare systems. Simulations can be utilized to assess the impacts of different “what if” scenarios, circumventing the need for resource intensive experimentation. For example, the World Health Organization (WHO) included modeling to assist in providing recommendations in the 2013 guidelines for the use of antiretroviral therapy in human immunodeficiency virus infection, and “Whole Disease Modeling” has been developed to provide a system level framework to inform resource allocation in cancer.^{1–3} To support the rapidly growing application of simulation modeling in healthcare, the International Society for Pharmacoeconomics and Outcomes Research (ISPOR) Dynamic Simulation Modeling Emerging Good Practices Task Force has recently outlined guidelines to facilitate consistency between methodology, publications, and transparency.^{4,5}

The objective of this article is to briefly describe the methodology used to create the Access to Care and Timing (ACT) simulation model (ACT Model V1.0) for traumatic spinal cord injury (tSCI) care as it was used in several of the articles in this focus

issue. The development of the ACT Model has been described elsewhere.^{6–8} The ACT Model encompasses a Processes of Care Model (PCM), a Health Progression Model (HPM), and an Incidence Forecasting Model (IFM) (Fig. 1). The PCM was developed using operations research methodologies, mainly Discrete Event Simulation (DES), to model the processes of care in the acute and rehabilitation phases. The HPM tracks long-term health and cost outcomes, while the IFM predicts the future incidence of tSCI, for which its implication on healthcare resource needs are reported in an article by Ahn and colleagues in this focus issue.

Despite the relatively low incidence, the management and care of persons with tSCI can be resource intensive and complex, spanning multiple phases of care and disciplines. Using a simulation model built with a system level view of the healthcare system allows for prediction of the impact of interventions on patient and system outcomes from injury through to community reintegration after tSCI. The model is a tool for healthcare administrators, clinicians, and researchers to examine the impact of interventions on patient and system level outcomes based on the following: a) patient characteristics; b) injury characteristics; c) interventions; d) resource availability; and e) decision protocols.

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FIG. 1. Integration of the Processes of Care Model (PCM) and the Health Progression Model (HPM) in the Access to Care and Timing (ACT) simulation model of traumatic spinal cord injury (tSCI). Simulation can be driven by existing tSCI incidence data or by incidence predicted from the Incidence Forecasting Model (IFM). QALYs, quality adjusted life-years; LOS, length of stay. Adapted and reprinted with permission from Noonan and colleagues,⁶ and adapted with permission from Atkins and colleagues.⁷

		<i>Independent Variable</i>													<i>Methodology Notes</i>
<i>Dependent Variable</i>		Age at Injury	Gender	Distance from Injury to DSCIC	Mechanism of Injury	Energy of Injury	Neurological Level	ASIA at Admission	Go to DSCIC	Direct to DSCIC	Complications	Mortality	Acute Length of Stay	FIM at Admission	
Patient Creation	Age at Injury														Kernel Density Fitted
	Gender														Frequency Table
	Distance from Injury to DSCIC	✓													Frequency Table
	Mechanism of Injury	✓	✓												Multinomial Logistic Regression
	Energy of Injury	✓			✓										Multinomial Logistic Regression
	Neurological Level	✓	✓		✓	✓									Multinomial Logistic Regression
	ASIA Impairment Scale (AIS) at Admission	✓	✓		✓	✓	✓								Ordinal Logistic Regression
Pre-hospital	Go to DSCIC			✓			✓								Binomial Logistic Regression
	Direct to DSCIC			✓											Frequency Table
	Time to DSCIC Arrival			✓	✓	✓		✓		✓					Lognormal Fitted
Acute Phase	Surgery	✓					✓	✓							Frequency Table
	Complications	✓					✓	✓							Subject Matter Experts
	Mortality	✓				✓	✓	✓							Binomial Logistic Regression
	Acute Length of Stay	✓		✓	✓		✓	✓		✓	✓	✓			Linear Regression
	Acute Discharge Destination	✓						✓							Logistic Regression
Rehab Phase	Go to Rehab	✓						✓					✓		Binomial Logistic Regression
	FIM at Admission	✓					✓	✓							Linear Regression
	FIM at Discharge	✓					✓							✓	Linear Regression
	AIS at Discharge	✓				✓		✓							Ordinal Logistic Regression
	Rehab Length of Stay						✓	✓	✓	✓			✓		Linear Regression

FIG. 2. Summary of DES variables estimated and methodology involved in creating the PCM of the ACT Model (adapted and reprinted from PLOS ONE, Volume 8, 20138). DES, Discrete Event Simulation; PCM, Processes of Care Model; ACT, Access to Care and Timing; DSCIC, designated spinal cord injury centre; FIM, Functional Independence Measure.

Model Development

Model design

The ACT Model simulates the provision of pre-hospital, acute, and rehabilitation services to persons with tSCI in Canada (Fig. 1). Conception of the model design included persons with SCI and other stakeholders with expertise in operations research, clinical research, health administration, medicine, surgery, rehabilitation, community health, and consumer engagement. As many of these stakeholders operate in one particular phase of care, the ACT Model provides the opportunity to view their contribution to healthcare delivery as part of an integrated system. This integrated view reflects the patient perspective as patients transition or flow through multiple phases of the care continuum. End users were involved early in the process of model development, which was essential in ensuring the simulation will meet the needs of end users and aiding in identification of possible errors in assumptions and patient flows.⁹

Validation and reporting

The ACT Model was validated using standard statistical validation for individual estimations, comparison of model outputs with data from the Rick Hansen SCI Registry (RHSCIR),¹⁰ and verification of patient flows and outputs with site personnel and SCI experts. The RHSCIR is a prospective, longitudinal patient registry of individuals with a new tSCI in Canada.¹⁰ A validation meeting with the original stakeholders also was held to explain the methodology employed to develop the model and to provide a detailed review of the model outputs. Methodology and results of the model

also have been published in a number of peer-reviewed articles.^{6–8} Iterative and continuous model validation will be done to keep the model up to date and relevant.

Maintenance and upkeep

The ACT Model is data intensive, and due to the relatively low incidence of tSCI, the heterogeneity of tSCI, and the challenges with data availability, the current scope of the model is limited and can be enhanced. Consequently, in instances where data from the RHSCIR or other databases were not available, results from the literature were used to supplement the model, which may reduce relevance and specificity of some model outputs. An update to the model with the latest RHSCIR dataset comprising additional years of data is currently being planned.

Methodology

In the ACT Model, the DES simulates individuals with tSCI from injury through to rehabilitation in the PCM. Then, as individuals are discharged into the community, they enter the HPM where long-term outcomes and costs are assessed and calculated (Fig. 1). Data sources populating the model were the RHSCIR and process maps describing the RHSCIR acute and rehabilitation facilities, supplemented by literature review, subject matter experts, and other data sources including the National Trauma Registry and the National Rehabilitation Reporting System—of which both are from the Canadian Institute for Health Information.

Generalized linear models, including multiple linear regression and logistic regression analysis, were used to estimate the effect of demographic and injury attributes on outcomes in the DES,

FIG. 3. Illustration of the ACT Model decision tree for flow of patients with traumatic spinal cord injury from point of injury to community reintegration. Multivariate regression analyses determine yes/no at decision points. ACT, Access to Care and Timing; IFM, Incidence Forecasting Model; PCM, Processes of Care Model; HPM, Health Progression Model; DSCIC, designated spinal cord injury centre; LOS, length of stay.

Outcome	Variables	Patient						Complications				Costs					Methodology Notes
		Age	Neurological Level	AIS	Ventilation Dependent	Utilities (SF-36v2)	Life Expectancy ^a	Canadian Life Table ^b	Urinary Tract Infection	Pain	Depression	Pressure Ulcer	Cost for Service ^c	Cost per Day ^c	One-Time Costs ^c	Yearly Costs ^c	
Life Expectancy		✓	✓	✓	✓		✓										3rd Order Polynomial Fit
Quality Adjusted Life Years (QALYs)						✓		✓	✓	✓							Multivariate Logistic Regression
Direct Healthcare Costs			✓									✓	✓				Polynomial Equation
Lifetime Costs			✓	✓			✓						✓	✓			Polynomial Equation
Complication Costs								✓			✓					✓	Polynomial Equation
Mortality							✓										Cox Proportional Hazards Model

FIG. 4. Summary of HPM variables estimated and methodology involved in creating the HPM of the ACT Model. ^aNational Spinal Cord Injury Statistical Centre (2009)¹¹; ^bStatistics Canada (2006)¹²; ^cKrueger and colleagues (2013)¹³; ^dKrause and colleagues (2009).¹⁴ HPM, Health Progression Model; ACT, Access to Care and Timing; SF-36v2, the Medical Outcome Study 36-Item Short Form Version 2 questionnaire.

depending on the distribution of response variables and their statistical properties (Fig. 2). Age- and gender-specific incidence of tSCI input in the DES can be taken from RHSCIR data or from predictions calculated from the IFM. Based on the incidence, the DES creates simulated individuals with tSCI with attributes such as date and time of injury, mechanism of injury, neurological injury severity and level, and injury energy. Decision protocols, such as pre-hospital protocols that determine whether patients are directly admitted to specialized acute care facilities, also are applied to the simulated cohort. As the simulated individuals with tSCI reach specialized acute care and transition through to rehabilitation, they

consume resources and accumulate properties such as therapeutic episodes (e.g., surgery), length of stay, secondary complications, and changes to neurological impairment (Fig. 3). A powerful feature of the model is that these properties, or outcomes, can be assessed in comparison with system outcomes, such as total direct care cost, to evaluate the net effect on the healthcare system.

Long-term outcomes, such as health-related outcomes, quality adjusted life-years, and healthcare costs, are calculated in the HPM, which tracks the health and economic outcomes of simulated individuals after exiting the healthcare system and through their rest of life (Fig. 4^{11–14}). Integration of the PCM and HPM allows for the

TABLE 1. “WHAT IF” SIMULATION SCENARIOS ANALYZED WITH THE ACT MODEL DESCRIBED IN THIS FOCUS ISSUE

Topic	Scenario(s)	Outcome of interest
Geomapping and triage of tSCI (Cheng and colleagues)	What if all patients who were injured within 40 km of a RHSCIR acute facility were triaged <i>directly</i> to a RHSCIR facility? What if all patients who were injured within 40 km of a RHSCIR acute facility were triaged <i>indirectly</i> to a RHSCIR facility?	Patient: n/a System: Time to RHSCIR facility arrival Long-term: n/a
Rehabilitation intensity (Truchon and colleagues)	What if the intensity of rehabilitation therapy was increased by 50% or 100%?	Patient: n/a System: Motor FIM efficiency, rehabilitation LOS, bed utilization, direct healthcare costs Long-term: n/a
Insights into LOS (Burns and colleagues)	What if patient populations were switched between acute facilities?	Patient: n/a System: Time to surgery, acute and rehabilitation LOS, direct healthcare costs Long-term: Lifetime care costs
Resource planning (Ahn and colleagues)	What will be the effect on healthcare financial resources with the projected change in tSCI incidence over the next 20 years?	Patient: Inhospital mortality System: Acute admissions, acute and rehabilitation LOS, direct healthcare costs Long-term: QALYs, life expectancy, life years lost, lifetime healthcare costs

ACT, Access to Care and Timing; tSCI, traumatic spinal cord injury; RHSCIR, Rick Hansen Spinal Cord Injury Registry; n/a, not applicable; LOS, length of stay; FIM, Functional Independence Measure; QALYs, quality-adjusted life years.

evaluation, from a system level perspective, of the effect of intervention on patient and system outcomes in each phase of care and the rest of the individual's life.

Application of the ACT Model

The development of and the outputs from the ACT Model have been applied in this focus issue of the *Journal of Neurotrauma* to describe the processes of care delivery after tSCI in Canada, evaluate relationships between patient and system factors on outcomes, quantify the economic impact of secondary complications, forecast future system loads, identify gaps in knowledge, and address organizational policy questions. The impact of hypothetical policy/practice changes or interventions can be evaluated by running "what if" scenarios through the ACT Model (Table 1) by adjusting the values at a specific decision point (Fig. 3).

Because the model simulates the continuum of care as an interrelated system, the direct and indirect impacts of implementing policy/practice changes can be quantitatively estimated for a particular phase of care, or in upstream or downstream phases. Hypothetical clinical or administrative interventions can be tested for cost effectiveness using the ACT Model before initiation of any implementation projects save time and cost. By providing a predictive link between interventions and outcomes, the ACT Model also can facilitate the use of system level indicators to measure quality of care and inform policy/practice changes as described in Fehlings and colleagues in this focus issue.

In addition to the intended application of the model, the rigorous data analysis during development of this data-intensive model revealed opportunities to improve measuring and reporting of data and led to recommendations to further enhance data collection and standardization for the RHSCIR. As explained in Dvorak and colleagues in this focus issue, these recommendations are applicable to other registries and will help to further research in advancing care.

Conclusion

The ACT Model can assist effective translation of research knowledge to practice by providing an opportunity to test policies and interventions on a simulated cohort of patients with tSCI and to determine impacts to both the patient and the healthcare system. The methodologies employed in this model provide a framework to look into the complexity of interactions within and among the different SCI programs, sites and phases of care.

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